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May 13, 2005

HAND DELIVER

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, Massachusetts 02110

Re: Service Quality Standards - D.T.E. 04-116

Dear Secretary Cottrell:

Enclosed please find a copy of the responses of The Berkshire Gas Company to the DTE-GAS First Set of Information Requests of the Department of Telecommunications and Energy for filing in the above-referenced proceeding. These responses are also being submitted electronically.

Please call me if you require further assistance with respect to this matter.

Thank you for your consideration.

Very truly yours,

BROWN RUDNICK BERLACK ISRAELS LLP

By: _____
James M. Avery

JMA/cdw
Enclosure

cc: Andrew O. Kaplan, Esq., General Counsel (w/enc via hand delivery)
Jody Stiefel, Esq., Hearing Officer (w/3 enc via hand delivery)
Karen L. Zink, President, COO and Treasurer (w/enc)
Richard E. Nasman, Director of Operations (w/enc)
Service List

1360578 v1 - AVERYJM - 070652/0030